

KEEPING YOU IN THE KNOW — NOVEMBER RESIDENT NEWS

The holiday season is just around the corner, and we're thankful for each of our residents who make our communities such great places to call home. As the weather cools and the year winds down, we've got a few exciting updates, reminders, and opportunities to share!

NEW UPDATE

NEW TENANT PORTAL LAUNCHING SOON

We're thrilled to announce that starting November 21, 2025, The Space Company will officially transition to Rentvine, our new property management software.

This upgrade means:

- Easier online rent payments ==
- Faster maintenance request tracking 🚍
- Access to important account info anytime, anywhere

Flease note: After November 11, 2025, we will no longer accept rent payments through our old system. You'll receive an email with step-by-step instructions to set up your new Rentvine account soon.



TENANT TIP OF THE MONTH: WINTER WEATHER PREP

As cooler days roll in, now is the perfect time to prepare your home for the winter season! A few small steps today can make a big difference in keeping your space cozy, safe, and energyefficient throughout the colder months.

Here's how you can get winter-ready:

- Check and replace air filters:
- Clean air filters help your heating system run smoothly and efficiently, keeping the air in your home fresh and your energy bills lower.
- Seal windows and doors:
- A quick check for drafts can save you from chilly nights and high utility costs. Use weatherstripping or simple draft stoppers to keep the warm air in and the cold out.
- Report heating issues early:
- If you notice unusual noises, uneven heating, or cool air coming from your vents, don't wait! Submit a maintenance request through your Tenant Portal right away so our team can address it before temperatures drop further.
- Keep a small emergency kit handy:
- Include essentials like flashlights, batteries, and extra blankets—just in case of unexpected power outages.

By taking these simple precautions, you'll stay comfortable all season long and help prevent maintenance surprises.

♦ A little preparation now helps avoid big headaches later!



We're Thankful for You!

This November, we just want to say thank you for being part of The Space Company family.

Your trust and partnership mean the world to us, and we're committed to making your rental experience smooth, comfortable, and positive — now and in the year ahead.

Thinking About Owning Your Own Home?

If you've ever dreamed of owning your own home, our team at The Space Company can help make it happen!

Our home-buying specialists (including Renata and the sales team) can guide you through every step — from mortgage prep to closing — so you can celebrate the holidays in a

home of your own.

Contact us to learn more!



December 2025 EVENTS

• ARTWALK, DECEMBER 5

Monthly first Friday art walks in downtown Charleston galleries.

- A MOTOWN CHRISTMAS, DECEMBER 5
 Holiday concert at the North Charleston Coliseum
 and Performing Arts Center
- CHRISTMAS MADE IN THE SOUTH, DECEMBER 5-7

Holiday arts and crafts show at The Exchange Park Fairgrounds, Ladson.

- HOLIDAY STREET FESTIVAL, DECEMBER 6
 Annual holiday festival at Front Beach, Isle of
 Palms, with arts and crafts vendors, food,
 children's activities, live entertainment and more.
- THE CHARLESTON CHRISTMAS SPECIAL, DECEMBER 12-21

Holiday show at the Charleston Music Hall.

 MOUNT PLEASANT HOLIDAY MARKET & CRAFT SHOW, DECEMBER 13

Annual holiday market at the Mount Pleasant Farmers Market Pavilion, with handmade gifts by local artists and artisans, local produce and prepared foods, live entertainment, children's activities, and more.

• CHRISTMAS PARADE, DECEMBER 13

Annual holiday parade along Center Street, Folly Beach

• THE CHARLESTON CHRISTMAS SPECIAL, DECEMBER 12-21

Holiday show at the Charleston Music Hall.

 Sounds of the Season: North Charleston POPS!, December 20

Holiday concert at the North Charleston Coliseum and Performing Arts Center.

• COMEDY ON QUEEN: NEW YEAR'S EVE COMEDY COUNTDOWN, DECEMBER 31

Comedy show at the Queen Street Playhouse.



NEED ASSISTANCE? WE'RE HERE TO HELP!

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